



NORTH CAROLINA PRACTICE IMPROVEMENT COLLABORATIVE MENTAL HEALTH - DEVELOPMENTAL DISABILITIES - SUBSTANCE ABUSE

The Future of Crisis Response in North Carolina

January 20, 2015 Agenda

North Carolina State University Jane S. McKimmon Conference and Training Center
1101 Gorman Street, Raleigh, NC 27606

- 8:00 am **Registration**
- 9:00 am **Welcome**
Courtney Cantrell, Ph.D., Director, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:05 am **Background and Introduction of the Day**
Flo Stein, Deputy Director, Community Policy Management Section, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:08 am ***The Crisis Solutions Initiative in North Carolina***
Crystal Farrow, Project Manager, Crisis Solutions Initiative, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:15 am ***Not Another Life to Lose***
David Covington, CEO and President, Recovery Innovations, Phoenix, AZ
Introduction by Flo Stein
- 10:15 am **Break**
- 10:30 am ***REAL Crisis Intervention: The National Suicide Prevention Lifeline in North Carolina***
Mary Smith, Executive Director, REAL Crisis Intervention, Greenville, NC
Introduction by Susan Robinson, Prevention and Early Intervention, Community Policy Management, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 11:30 am ***The Time for Crisis is Now***
David Covington, CEO and President, Recovery Innovations, Phoenix, AZ
- 12:30pm **Catered Lunch**
- 1:00 pm ***The North Carolina Vision for Crisis Solutions***
Dr. Aldona Wos, Secretary, North Carolina Department of Health and Human Services
Introduction by Dave Richard, Deputy Secretary of Behavioral Health and Developmental Disabilities Services, North Carolina Department of Health and Human Services
- 1:30 pm ***Building a Crisis Response Network***
Larry Villano, Chief Operations Officer, Terros and Clinic Operations Director, Choices Network of Arizona
Introduction by Crystal Farrow

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- 2:30 pm **Break**
- 2:45 pm ***State of the Art in Crisis Services***
Becky Stoll, Vice President for Crisis and Disaster Management, Centerstone, Nashville
Introduction by Walt Caison, Ph.D., Community Mental Health, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 3:45 pm **Panel Discussion/Q&A**
David Covington, Mary Smith, Becky Stoll, and Larry Villano
Moderated by Crystal Farrow
- 4:15 pm **Implementation Survey and Wrap Up**
Flo Stein

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