



# **NORTH CAROLINA PRACTICE IMPROVEMENT COLLABORATIVE MENTAL HEALTH - DEVELOPMENTAL DISABILITIES - SUBSTANCE ABUSE**

## *The Future of Crisis Response in North Carolina*

January 20, 2015 Agenda

North Carolina State University Jane S. McKimmon Conference and Training Center  
1101 Gorman Street, Raleigh, NC 27606

- 8:00 am **Registration**
- 9:00 am **Welcome**  
Courtney Cantrell, Ph.D., Director, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:05 am **Background and Introduction of the Day**  
Flo Stein, Deputy Director, Community Policy Management Section, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:08 am ***The Crisis Solutions Initiative in North Carolina***  
Crystal Farrow, Project Manager, Crisis Solutions Initiative, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
- 9:15 am ***Not Another Life to Lose***  
David Covington, CEO and President, Recovery Innovations, Phoenix, AZ  
*Introduction by Flo Stein*
- 10:15 am **Break**
- 10:30 am ***REAL Crisis Intervention: The National Suicide Prevention Lifeline in North Carolina***  
Mary Smith, Executive Director, REAL Crisis Intervention, Greenville, NC  
*Introduction by Susan Robinson, Prevention and Early Intervention, Community Policy Management, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services*
- 11:30 am ***The Time for Crisis is Now***  
David Covington, CEO and President, Recovery Innovations, Phoenix, AZ
- 12:30pm **Catered Lunch**
- 1:00 pm ***The North Carolina Vision for Crisis Solutions***  
Dr. Aldona Wos, Secretary, North Carolina Department of Health and Human Services  
*Introduction by Dave Richard, Deputy Secretary of Behavioral Health and Developmental Disabilities Services, North Carolina Department of Health and Human Services*
- 1:30 pm ***Building a Crisis Response Network***  
Larry Villano, Chief Operations Officer, Terros and Clinic Operations Director, Choices Network of Arizona  
*Introduction by Crystal Farrow*

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Improving Mental Health and Substance Abuse Crisis Services in North Carolina



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- 2:30 pm **Break**
- 2:45 pm ***State of the Art in Crisis Services***  
Becky Stoll, Vice President for Crisis and Disaster Management, Centerstone, Nashville  
*Introduction by Walt Caison, Ph.D., Community Mental Health, North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services*
- 3:45 pm **Panel Discussion/Q&A**  
David Covington, Mary Smith, Becky Stoll, and Larry Villano  
*Moderated by Crystal Farrow*
- 4:15 pm **Implementation Survey and Wrap Up**  
Flo Stein

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